From: Brian Campbell
To: Microsoft ATR
Date: 1/23/02 5:37pm
Subject: not good enough!

As a consumer I find myself forced into using solutions that rely on substandard Microsoft technology more and more. Ignoring the fact that their products are of poor quality, their monopoly is obviously having a negative affect on competition in the marketplace. The settlement, as it stands, isn't nearly enough. Much more has to be done to protect my rights as a consumer.

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